

# SOLIDWORKS SUBSCRIPTION SERVICES



As a SOLIDWORKS Subscription Services member, you now have immediate, exclusive access to all new SOLIDWORKS releases and upgrades, live technical support, products, extensive online resources, and enhancement request privileges. With Subscription Services you'll stay current and competitive, while maximizing the value you get from your SOLIDWORKS software.

Welcome aboard. We're glad to have you.

### **NEW SOFTWARE RELEASES**

As a member, you'll automatically receive the latest versions of SOLIDWORKS software when it's released.

Having the current version helps keep you on pace with clients—and the competition—without ever missing a beat.



### **LOCAL TECHNICAL SUPPORT**

As a Subscription Services member, you now have full access to live technical support from your local SOLIDWORKS value-added reseller. They're certified EXPERTS in all things SOLIDWORKS and ready to assist you in any capacity.

Whether you prefer to search our extensive, curated depositories of information—or receive one-on-one support online or over the phone—your value-added reseller is ready with explanations of product features, questions about commands, installations, or software upgrades. And, because your reseller truly understands your business and what it takes to make it thrive, you can count on personalized support, specifically for you and your needs. Spend less time searching for answers and more time resolving your challenges so you can take your projects to the next level.



### We're constantly improving and upgrading our software. Whether it's a bug fix to increase

**SOFTWARE UPGRADES** 

performance and reliability, a community-requested enhancement, or patching in new functionality and supported file formats, SOLIDWORKS is always evolving. Now, you'll be privy to all upgrades as they happen, and can get

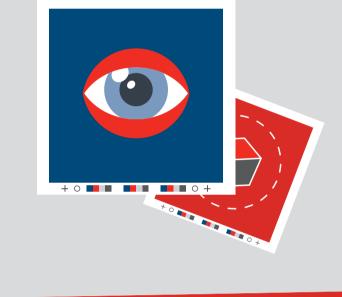
personalized help making them work better for you.



#### **SOLIDWORKS VISUALIZE\*** Need a "picture" of your 3D data? This is the fastest and easiest way to create photo-quality

images, animations, and other 3D content. Sweetening the deal, SOLIDWORKS Visualize can be used by anyone in your company—from design to marketing—expanding the range of the images you create. With Visualize, 3D modeling and 3D visualization happens

simultaneously, saving you time and hassle.



### **★** CERTIFICATION You want a team that's proficient, fast, and extremely comfortable using your design software.

everything to us.

Certified Associate, Professional, and Specialty exams, all to validate user proficiency. Build your team's skills by selecting one exam from three main categories—twice a year—for every seat of SOLIDWORKS on Subscription.

We can help. As a Subscription Service member, you have access to 15 of the 17 SOLIDWORKS



#### From software downloads to product education, the SOLIDWORKS Customer Portal gets you the tools you need to maximize your SOLIDWORKS experience. Whether you have a specific question

**SOLIDWORKS CUSTOMER PORTAL** 

repository filled with in-depth info and resources. **Enhancement Requests** You're a valued SOLIDWORKS user and your opinion means

or just want some general education, the Customer Portal lets you browse an easy-to-search

Let us know what's working—and what isn't—via our Enhancement Request Service. 90 percent

of new enhancements are customer-suggested; please help us improve your user experience.



#### Need information but aren't fully sure of your question? No problem. All your SOLIDWORKS content can be found in one place. Night or day. Tablet, phone, or desktop. No matter what you need—or when you need it—Subscription Services customers receive added features and

**MYSOLIDWORKS.COM** 

value on the site. **MySolidWorks Training** Subscription Services members have access to over 600 on-demand training videos. Get answers

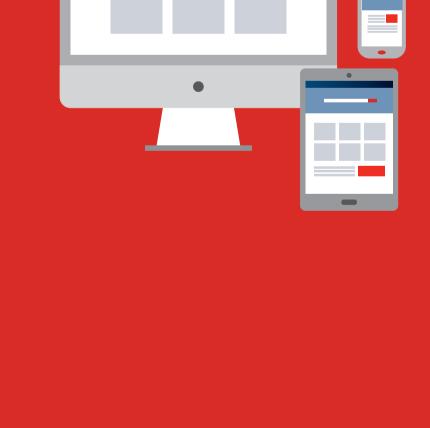
#### to specific questions—or expand your horizons more broadly—with insights from countless users within our community. Added benefit: you can do it all on your schedule, at your own pace, from any device you like!

**Knowledge Base** We have an extensive library of technical data: solutions, help topics, best practices, etc., which can be easily found via a powerful internal search engine. From tech tips and webcasts, to administrative guides and technical presentations, our resource library has been meticulously curated by certified SOLIDWORKS experts to ensure everything available is extremely relevant



and timely.

No matter what you use SOLIDWORKS for, there are people out there doing similar things—and taking them to new heights—who are excited to talk to you. Connect with them, be part of a community, and get valuable insights from users who share your vision.



**SOLIDWORKS CAM** 

SOLIDWORKS CAM Standard is now included as part of a Subscription Services membership.

A fully integrated, knowledge-based technology, SOLIDWORKS CAM allows you to integrate the design and manufacturing processes into one system. By evaluating designs early in the project lifecycle you can avoid unexpected costs and/or delays, eventually seeing your projects to completion on time and on budget.



dedicated to improving our software and your user experience. you get everything you need to maximize your \* SOLIDWORKS investment.  $\bigstar$ 

**SOLIDWORKS Subscription Services is** 

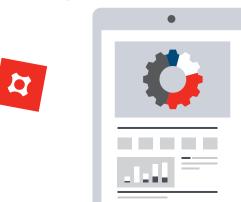
- We look forward to working with you to keep you ahead of the latest trends in your field, and providing all the support necessary to ensure

**Program** 

There are additional benefits available to you as a Subscription Services member,

### **SOLIDWORKS Beta Program**

Get exclusive access to our latest developments and the opportunity to work directly with our research and development team to influence and improve the next SOLIDWORKS



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and they've been hand-picked for their ability to give you a competitive advantage.

## Allows you to interact with select

The Early Visibility (EV)

Service Packs before general release. Be the first to test drive new Packs and let us know how to improve them before they're available to the public.



product release.

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