

Hardware Certification Program Overview

Dassault Systèmes SolidWorks Corp. (SOLIDWORKS) is proud to partner with computer vendors to certify their systems with our software products. SOLIDWORKS utilizes OpenGL graphics technology as its graphics standard and therefore recommends professional, workstation-grade graphics hardware for an optimal user experience.

Each Windows machine or Graphics card sent to us will be tested in the graphics certification lab. We will verify that specific functionality works as expected and record the results in the Graphics Testing database. The results will be published on the SOLIDWORKS Graphics Card Drivers website so that customers can determine which computer or graphics card to purchase.

<http://www.solidworks.com/sw/support/videocardtesting.html>

Participation

To participate in the program, vendors must adhere to the following requirements:

- Be a global Original Equipment Manufacturer (OEM)
- Design and manufacture unique hardware systems.
- Demonstrate global (24/7) support and distribution
- Provide reference customers upon request
- Belong to the SOLIDWORKS Solution Partner program (https://www.solidworks.com/sw/partners/solution_partner_program.htm)
- Execute the testing procedures internally prior to submitting systems for testing
- Submit all hardware and proposed drivers for certification at no cost

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Hardware Certification Program
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SOLIDWORKS will test hardware either by SKU and/or at the graphics card level to verify appropriate driver compatibility. Systems that are tested will be listed on the website which notes the driver version compatible with each version of SOLIDWORKS.

Please include with the shipment and via email SOLIDWORKS.NAM.RD-Support@3ds.com the following information:

1. Description of the hardware to be tested
2. Link to download the driver to be tested with each graphics configuration (.exe preferred)
3. Specify which configurations to be tested
4. The date the product will be released to the public
5. Specify the desired certification date
6. Special circumstances or known issues
7. Contact information for questions and follow up



Note: If the hardware is being shipped from outside of the United States, the sender is responsible for following and complying with U.S. Customs Procedures.

Note: Return shipping is done at the vendor expense.

Testing Procedures

Upon receipt of the hardware, SOLIDWORKS will queue the systems for testing. In general, we request two weeks to certify each configuration before posting it to the SOLIDWORKS website.

Testing procedures are determined by the Hardware Certification Program Manager and access to the testing software is available after Solution Partner approval. Procedures will include automated and manual tests to ensure core functionality and performance on current and prior releases.

SOLIDWORKS reserves the right to evaluate all requests for entry into the Hardware Certification Program and to approve or reject each such request in its sole and absolute discretion.

Once the hardware has been certified, we request the hardware be left in the SOLIDWORKS Certification Lab which allows for continued testing and customer support.

SOLIDWORKS will annually assess the hardware to determine what is reaching end of life. The Hardware Certification Program Manager will provide a list of hardware to discuss possible return or recycle.

Thank you for your partnership and cooperation!

If you have any questions, please email SOLIDWORKS.NAM.RD-Support@3ds.com